





Digital Refuelling & the Future of Aviation Fuel Operations

Unlocking Efficiency, Safety & Sustainability in a Connected World Alex Mattos, MD & Co-Founder, i6 Group



Agenda

Digital Refuelling & Evolution

Operational Insights & Real-Time Data

Supporting HSSE & Workforce Efficiency

O4 Aviation Refuelling
Transformation

05 Q8A





Transforming Fuel Management

i6 provides the world's most advanced end-toend Aviation fuel management technology enabling operational efficiency, transparency, and sustainability for airlines, fuel service providers, and suppliers.

Our cloud-based solutions digitise the entire aviation fuel lifecycle through our real-time fuel inventory and into-plane management platforms, patented electronic refuelling technology, and advanced fuel analytics and insights.

Trusted globally as a neutral partner























A complete digital footprint of the aviation fuel lifecycle





Utilising our i6 technology.

240B+ Litres of Fuel

Optimised through our platform.

1000s of Tonnes of CO2

Saved by our customers.

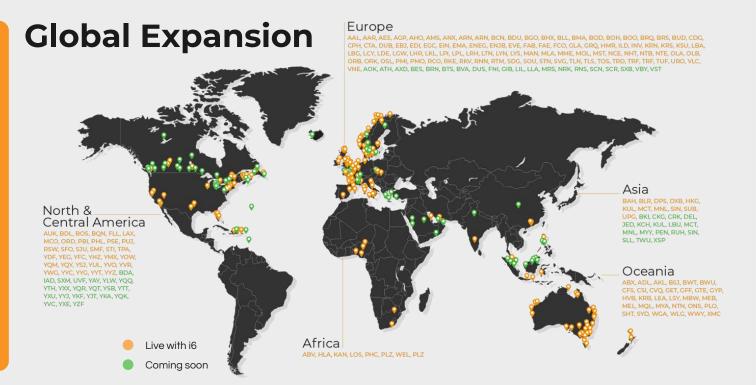
85+ Experts

Located across the world.

i6 Group By Numbers

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Major Airline Collaborations jetBlue[·] American 》 海南航空 BRITISH Alaska Emirates HAWAHAN ELTA ⊕ AIR CANADA FedEx Alitalia AerLingus % Ups UNITED \$ PLATAM spirit Sata CATHAY PACIFIC KSREAN AIR Southwest AIRFRANCE / virgin atlantic norwegian × ICELANDAIR & B JAPAN AIRLINES & Lufthansa TIP AIRPORTUGAL WESTJET * 1 TURKISH AIRLINES



















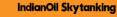












































The Evolution of Refuelling



From Manual to Intelligent

Legacy processes: pen 8 paper, spreadsheets, disconnected tools

Modern standard: real-time coordination, automated data capture, integrated systems

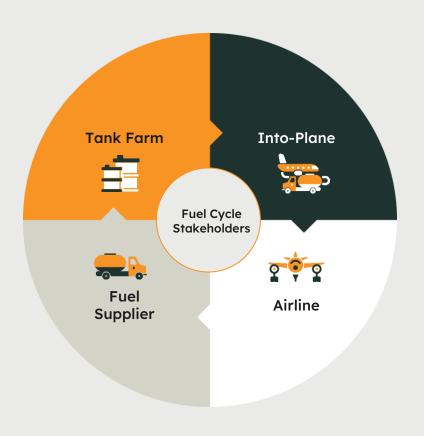


Why Now?

- → Operational visibility is a critical enabler
- → Regulatory and ESG pressures demand transparency
- → Digitalisation supports safety, efficiency, and cost control

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Fuel Management Lifecycle -Stakeholders



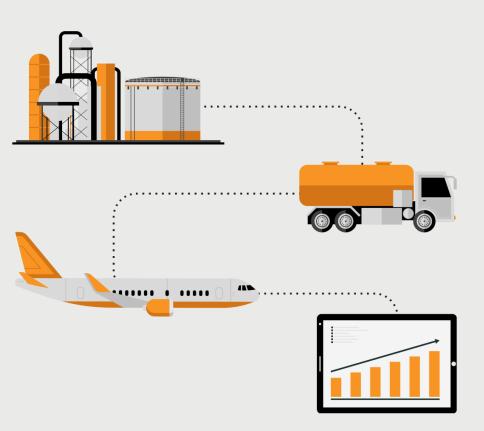
Data Across The Fuel Management Lifecycle



Complete Fuel Process Management

Control & Visibility from Tank to Wing

- Monitor and reconcile every litre of fuel
- Track emissions and SAF usage
- Prevent overfueling and data mismatches
- Automate reconciliations and end-of-day close-outs







Manual processes increase risk and delay

Paper logs, spreadsheets, and handwritten tickets lead to errors, rework, and delayed invoicing.



Disconnected systems break continuity

Lack of integration between terminals, vehicles, and airlines slows operations and reconciliation.



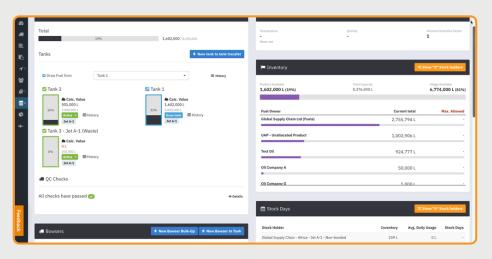


Poor visibility limits performance

It's hard to forecast needs, meet SLAs, or respond quickly to issues on the ground.

Reconcile⁶

Real-time Inventory Management



- Real-time inventory visibility 8 management
- Accurate, real-time fuel accounting
- Data-driven decisions

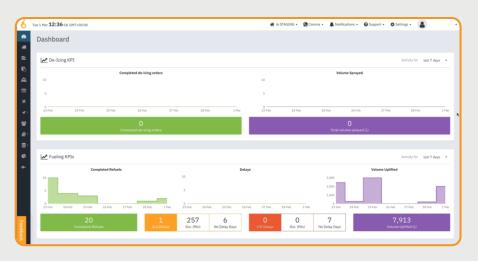
- Robust quality control
- Logistics tracking
- Contract management





Fusion⁶

Real-time Into-plane Management



- Real-time flight fuelling data
- Real-time Fuel Farm interaction
- Digital refuelling via eHandshake®

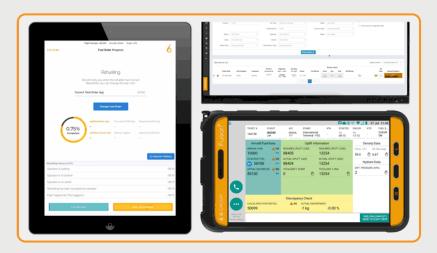
- Effective cost management
- Improved forecasting accuracy
- Faster, data-driven decisions





eHandshake®

Digital Fuelling



- Real-time Pilot-Refueller Communication
- Fuel Optimisation reduced over-fuelling
- Refuel steps & history recorded instantly

- Offline-mode 8 data capture
- 100% Paperless Operations
- Reduced Flight Delays



Seamless Communication



Order Amendment



Live Progress



Order History







Operational Efficiency

Improved aircraft refuelling through real-time flight information and complete operational visibility for fuel order planning and allocation.



Data Accuracy

Accurate and automated data capture that replaces the need for paper tickets with quicker fuel reconciliation and payment processes.



Cost Savings

Suppliers benefit from streamlined operations and reduced workloads while Airlines benefit from reduced delays and improved fuel decision-making.



Data Availability

Real-time data and inventory management is the key to airlines achieving maximum control of their fuel supply chain for today and the future.



Fuel Optimisation

Our patented eFuelling technology can reduce aircraft over-fuelling by 50%, reducing fuel costs and overall consumption.



Carbon Reduction

Airlines have increased levels of control with real-time fuel order amendments when a more efficient fuel target is calculated and required.



Reliable & Secure

i6 technology meets the highest levels of IT certification and accreditation, including SOC2, ISO 9001, ISO 27001, ISO 14001 and Cyber Essentials Plus.

Value Across All Stakeholders

Enabling Operational Performance

Operational KPIs Tracked



On-time performance



Refueller utilisation



Delay categorisation



SLA compliance

Results Delivered

- 47% faster turnarounds
- Reduction in delays from miscommunication
- 100% reduction in ticket loss and reconciliation errors





Digitally-Enabled Safety

- Incident reporting tools
- Live vehicle/apron tracking
- Audit-ready digital logs

Aligning with:



Value to Operators

- Reduced risk exposure
- HSSE standard compliance
- Safety culture through visibility
- Highest levels of data 8 cyber security



















Customer Success Story Video

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Fingal Aviation embraces digitalisation to modernise Ireland's international airports.



Learn about why Fingal Aviation Services, the award-winning into-plane agent used by Shell and Topaz Aviation Ireland, selected i6 Group to successfully deploy into-plane management solutions at their Dublin and Cork airports.

Read Fingal Case Study











Seamless 5-Stage Deployment & 24/7 Global Support

- 230+ airport deployments completed across major global hubs
- Trusted by global airlines, fuel suppliers, and ground handlers
- Continuous improvement model—feedback loops and success tracking built in
- Flexible for standalone deployments or multi-airport rollouts

"i6 has proved to be an excellent solution for our fuel operations, and we are very excited to increase the number of locations. i6 has helped us in improving our operational efficiency with real-time data for better planning and fuel order allocation."



SVP FUELS

Menzies Aviation

Seamless Deployment & Global Support

Ensuring operational integrity from day one



Proven 5-stage deployment framework

Phased rollouts & shadow mode ensure zero disruption to operations



Minimal User Impact

Fast adoption with intuitive systems, coaching 8 parallel operations



Global Experience, Local Expertise

85+ experts located regionally with global expertise, multi-language training, and 24/7 resilient support.

Key Benefits

- Zero disruption to live operations
- Confident users from day one
- Consistent, reliable rollouts across global networks
- ✓ 24/7 expert support & resilience





What's Next for Refuelling Operations

Innovation Pipeline





Q&A

Thank you – we welcome your questions.

Let's explore how digital refuelling can elevate your operations.

Visit i6.io for more information

















